

MEMBERSHIP APPLICATION

Telephone Enrollment & Information: 1-800-222-5780

Fax Enrollment (24-hour): 1-336-547-9400

DISTRIBUTOR ID: 090501E

Yes, I want to become a member:

- New Member
 Renewing Member ID # _____

Annual Membership:

- Individual \$139
 Family (all under 60 years of age) \$169
 **Families with at least one member
Over 60 years of age) \$199**

TOTAL _____

Payment Type: VISA MasterCard AMEX

Name on card: _____

Credit Card #: _____

Expiration Date: _____

Signature: _____

A full disclosure of provisions and exclusions will be sent along with your membership ID Card. TEN IS NOT INSURANCE.

All services* must be approved in advance by the assistance center. (*See website for full details.)

Applicant Info: (Persons 75 years of age or older are currently not eligible for enrollment in full membership. Call for alternative programs)

Name: _____
(first) (last) (mi)

Date of Birth: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone: _____

Evening Phone: _____

Email: _____

Dependent(s)

- Name _____ Date of Birth _____
- Name _____ Date of Birth _____
- Name _____ Date of Birth _____

TRAVELER'S EMERGENCY NETWORK
P.O. BOX 668, MILLERSVILLE, MD 21108

www.ask4TEN.com

GENERAL PROVISIONS & EXCLUSIONS

Traveler's Emergency Network, Inc. (TEN) Member Services are provided by contract with On Call International Services, Inc. (On Call, Travel Assistance International) TAI, AIG Assist, and others and are subject to change without notice.

TEN is not insurance. It is a membership organization. Therefore, services not arranged, approved, or directed in advance by On Call will not be reimbursed.

Members must call the toll-free or collect telephone numbers of On Call's Salem, NH Assistance Center (listed on their Membership Cards) to receive services. Medical transportation services are only provided if authorized in advance by On Call. On Call advises that in a serious medical emergency, Members should seek immediate medical help first and then promptly call On Call.

Members (including covered family members in the case of a Family Membership) have access to Medical Referrals and Information Services prior to departure or during a trip; Medical, Legal, Personal and Special Services are available whenever a Member is traveling 100 miles or more from his or her permanent residence on a covered trip.

TEN Memberships provide coverage for individual trips up to 90 consecutive days in length.

PRE-EXISTING CONDITION EXCLUSIONS PERTAINING TO EVACUATIONS AND REPATRIATIONS

TEN and On Call **shall not be responsible** for the cost of evacuation, repatriation, remains return and/or any Special Services as defined in the Membership Handbook, whenever the provisions of these services arise from or are due to a Pre-Existing Condition. A Pre-Existing Condition is an injury; sickness or other medical condition that manifested itself or worsens within (90) ninety days preceding the date that membership became effective. This exclusion applies where medical treatment is received or recommended or where a prudent person would have sought diagnostic care or treatment. The other membership services, including medical referral, **shall not be excluded** because of pre-existing conditions.

No services shall be available for any Member if such services are required as a result of:

- Infections under treatment not yet healed;
- Traveling for the purpose of obtaining medical treatment;
- Routine physical examination;
- Any nervous, emotional or mental disorder;
- Treatment by a family member;
- Terminal illness.
- Active treatment of any condition within the last 90 days.

Services are not provided for injuries or illness due to or arising from:

- Sickness when traveling against the advice of a physician;
- Participation in professional, intercollegiate, or hazardous sports;
- Services, supplies, or treatment, including any period of hospital confinement, which were not recommended, approved and certified as necessary and reasonable by a physician; or expenses which are non-medical in nature.
- Claims for individuals who have non-group memberships who are age 75 or older prior to their membership date.


For a complete description of all benefits, limitations, and exclusions refer to Description of Coverage, which will be sent with you Membership confirmation.

TRAVELER'S EMERGENCY NETWORK

A MEMBERSHIP ORGANIZATION FOR
THOSE WHO WANT MORE THAN WHAT
TRAVEL INSURANCE PRODUCTS
PROVIDE



Now With EXCLUSIVE BENEFITS:

DISCOUNT PRESCRIPTION CARD *,
 BLOODCARE INTERNATIONAL,
LEGAL HOT LINE, ELECTRONIC
NEWSLETTER, AND MORE

1-800-ASK-4TEN

(1-800-275-4836)

www.ask4ten.com

* Free card online at the TEN website

YOU'RE SICK OR INJURED...

Hundreds or even thousands of miles from home, with no suitable doctor or hospital facility available, you're unable to speak the local language... but you need modern, professional medical care... and you need it **Now!**

Time may be vital.

Where will you find the medical care and assistance you need? Who will help you? Who has the expertise you need?



Why TEN

You may be asking yourself "Why do I need TEN?" Simply put, TEN could save your life. Without TEN, you are risking your family's safety and financial well-being.

By joining TEN, you could avoid all these problems by making a simple collect phone call. TEN will:

- ❖ Arrange for Emergency Medical Evacuation up to program limit
- ❖ Arrange for quality medical care
- ❖ Provide Medical Monitoring
- ❖ Provide an Interpreter
- ❖ Facilitate communication with relatives and friends in your home country
- ❖ Return your rental or personal car up to program limit
- ❖ Ensure the safe repatriation of the injured patient up to program limit
- ❖ Arrange return travel for every family member up to program limit
- ❖ Arrange Repatriation of Remains up to program limit
- ❖ Bring you piece of mind

For a small investment, TEN provides peace of mind with emergency protection and travel-related services for you and your family for one low-cost membership. No family should be without TEN. The risks are just too great.

TEN advises that in a serious medical emergency, members should seek immediate help first and then call TEN.

All services must be approved in advance by our assistance center. Services not arranged or approved will not be reimbursed.

Members are subject to all the General Provisions, Limits and Exclusions contained in the Membership Handbook or Online at www.ask4ten.com

A detailed handbook outlining all services and exclusions will be sent along with a membership card upon enrollment.

TEN – Provides Members:

Worldwide Travel and Medical Assistance
24 Hours a day, 365 days a year.

Traveler's Emergency Network, Inc. is an international membership organization dedicated to providing travel assistance services at a reasonable cost. TEN Members are provided the assistance services of On Call International. On Call is part of one of the largest, oldest, and most experienced assistance networks in the world. On Call's global support system encompasses over 20 member companies and assistance centers worldwide.

The peace of mind and security that a TEN Membership provides will be most useful if you fully understand how to best access and use TEN Member Services.

NEW FROM TEN

Now, enjoy additional security when you travel overseas with the latest addition to our list of benefits. If you are injured and need a transfusion in a country with an inadequate blood supply, TEN will coordinate delivery of fresh blood, screened to the standards of the American Association of Blood Banks, to your location. As a TEN member, you will never have to worry whether the blood you need meets the highest standards of health care

Individuals 75 years or older are not eligible for enrollment. If you are 75 years or older, please call for an alternative program.

Why YOU need To Join TEN BEFORE Your next Trip Or Adventure!

When traveling 100 miles or more from home, TEN Members have 24-Hour, year-round global access to:

PERSONAL SERVICES

- ❖ Emergency Message Relay
- ❖ Emergency Travel, Accommodation and Transportation Arrangements
- ❖ Emergency Cash Advances
- ❖ Telephone Interpretation
- ❖ Translation and Interpreter Referral
- ❖ Assistance with Recovering Lost or Stolen Items

MEDICAL SERVICES

- ❖ Emergency Medical Evacuation and Repatriation
- ❖ Mortal Remains Repatriation
- ❖ Medical Referrals and Arrangement of Treatment
- ❖ Medical Monitoring with guarantee
- ❖ Medical Expense Advances
- ❖ Prescription Assistance
- ❖ Insurance Claims Assistance
- ❖ Screened Blood

SPECIAL SERVICES – Up to \$1000

- ❖ Return of Traveling Companion
- ❖ Return of Dependent Children
- ❖ Visit of a Family Member or Friend
- ❖ Return of Vehicle

INFORMATION SERVICES

- ❖ Visa, Passport and Immunization Requirements
- ❖ Travel, Health and Safety Precautions
- ❖ Cultural Information
- ❖ Temperature and Weather Information
- ❖ Embassy and Consular Referrals
- ❖ Foreign Exchange Rates
- ❖ US State Department Travel Advisories

LEGAL SERVICES

- ❖ Legal Referrals
- ❖ Bail Advances
- ❖ Legal Assistance

